



Fixability
Professional Solutions

Fixability Professional Solutions

Privacy Policy

Fixability Professional Solutions Ltd
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Who Are We?

We are Fixability Professional Solutions Ltd, a UK based limited company with a registered address 126 Longwood Road, Walsall, WS9 0TD operating from 34 Green Lane, Walsall, WS2 8JH.

The person responsible for control of data is Mr David Hill, Chairman of Fixability Professional solutions

You may contact him by email at David.Hill@Fixability.net

What Information Do We Hold?

We hold information on prospect companies and individuals and quotations prepared on the basis of necessity for legitimate interests.

We hold information about customers and prospective customers when they register with us or place an order for products or services on the basis of contract performance. We hold names and addresses of our customers for accounting purposes.

We also collect information when you voluntarily complete customer surveys, provide feedback on the basis of consent.

We also hold data on our employees for payroll purposes. Their data is held by consent.

How Will We Use Customers Information and Who Do We Share It With?

We collect information about customers to process orders and manage accounts including sending notices regarding our services

We will not share any information for marketing purposes with other companies.

To carry out our services we may send your details to and use information from credit reference agencies and fraud prevention agencies. We will also send bank information required for Direct Debits to a third party. We also share your information with third party courier and supplier companies to allow delivery.

In providing the service we use data handling from trusted third party companies including booking companies, data processing companies including Google, job management software companies and accountancy servicing companies. These companies may store data in any jurisdiction.

How Will We Use Employee Information and Who Do We Share It With?

We process employee personal data because it is necessary to do so:

- to enter into or perform a contract with the employee (including your contract of employment)
- to comply with a legal obligation
- to protect your vital interests or those of another person

We only process personal data on these grounds. Without personal data we would not be able to employ you to perform our obligations under your employment contract.

When processing data on the basis of our or a third party's legitimate interests, these interests will typically relate to the operation and administration of our business, including the safety of the people and property involved in the business. For example, we monitor staff to ensure compliance with IT systems and to protect its networks and systems.

Sensitive personal data

The personal data processed will include special categories of personal data (also known as "sensitive personal data") such as:

- information about your physical or mental health or condition in order to monitor sick leave and take decisions as to fitness for work
- your racial or ethnic origin or religious or similar information in order to monitor compliance with equal opportunities legislation.

Sensitive personal data will typically be processed because:

- We need to in order to carry out our duties or exercise our rights as an employer
- you have given your free, informed and explicit consent to it being processed
- the information has been made public by you
- we are required to process the information by law
- or the processing is necessary in order for us to conduct, defend or exercise a legal claim.

Disclosure, Transfer and Storage of Personal Data

We may make your personal data available to any person within the company and to persons who provide products or services to us (such as advisers and payroll administrators), regulatory authorities, potential purchasers/investors and as may be required by law.

Your personal data may be transferred to business contacts outside the European Economic Area where necessary in order for the us to carry out our business

Data will not be disclosed to anyone else other than our authorised employees, agents, contractors or advisors (except as required by law) unless you expressly authorise disclosure.

Employee Rights in Relation to Personal Data

Under applicable data protection law you have certain rights in relation to your personal data. These include:

- the right to confirmation as to whether or not we have personal data and, if we do, to obtain a copy of the personal data
- where technically feasible, the right to have certain information provided to you in a portable electronic format
- the right to have inaccurate data rectified
- the right to object to your data being used for marketing or on legitimate interests' grounds (including for profiling where applicable)
- where your data is processed based on consent, the right to withdraw that consent
- the right to restrict how your personal data is used
- the right to have your data erased in certain circumstances (though this may not apply if it is necessary for us to continue to use the data for a lawful reason).

Information Transfer Cross Border

We store all data on servers provided by third party companies as described above. These companies may store data in any jurisdiction.

Storage Of Data

We store all data indefinitely unless requested to do otherwise.

Access To Your Information and Correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us, at the above address.

Changes To Our Privacy Policy

We keep our privacy policy under regular review, and we will place any updates on this web page.

How To Contact Us

Please contact us, using the details above, if you have any questions about our privacy policy or information we hold about you, or if you wish to make a complaint