



**Fixability**  
Professional Solutions

# Fixability Professional Solutions

## Satisfaction Guarantee & Limited Warranty

Fixability Professional Solutions Ltd  
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## Satisfaction Guarantee and Limited Warranty

Fixability Professional Solutions hereby guarantees that the labour section of the work performed on its projects are to be free from defects in workmanship for a period of one year from the finish date, or date of notice of completion, whichever is the first to occur.

We are proud of the work that we do and want you to be happy with our service. Please let us know if there is something that you are not satisfied with, and we will be happy to take a look at it right away.

This guarantee shall not become effective until the Client has paid Fixability in full, failing which the Client shall not be entitled to claim the benefit of this guarantee.

This Standard Limited Warranty applies and is limited as follows:

- To the property, only as long as it remains in the possession of the original Client
- To the work that has not been subject to accident, misuse or abuse
- To the work that has not been modified, altered, defaced, or had repairs made or attempted by others
- Fixability Professional Solutions must be immediately notified in writing within ten (10) days of first knowledge of defect by owner or his agent
- That Fixability Professional Solutions shall be given first opportunity to make any repairs, replacements or corrections to the defective work at no cost to owner within a reasonable period of time
- Certain work is excluded from warranty including, but not limited to, caulking, grouting, drywall cracks, blocked plumbing, and leaks of any type unless the unit is replaced

## Materials

When Fixability Professional Solutions source and supply materials and parts for your job, they are usually covered by a guarantee or warranty with the manufacturer, and not with Fixability Professional Solutions. Manufacturer's warranties usually guarantee replacement or repair of faulty goods within a fixed period, which is usually 12 months but can vary.

Guarantees are legally enforceable, and details on how to make a claim should be included clearly when purchased, either on the packaging, receipt or other proof of purchase. This is in addition to your statutory rights as a buyer, which should also be made clear in the guarantee.

All selections relative to style, colour, texture, etc. are the sole responsibility of the customer. Fixability does not guarantee matching of existing paint, stain, tile, caulk, grout, texture, brick, mortar, etc.

## **Disclaimer**

Fixability Professional Solutions shall not be responsible in any circumstances to the Client or any third party for any loss of profit or indirect or consequential economic damage or loss, howsoever caused, whether as a result of negligence, misrepresentation, breach of contract or otherwise.

## **No Other Guarantee**

There are no other guarantees expressed or implied, and there is no liability for consequential damages of any nature or kind. Guarantee is for labour only. Materials are not included.