



**Fixability**  
Professional Handyperson Services

# Fixability Professional Handyperson Services Ltd

## COVID – 19 Policy

**Fixability Professional Handyperson Services Ltd**

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## Overview

This document sets out Fixability's COVID-19 Policy and will be updated in line with current government guidelines.

## COVID-19 Statement

Supporting and protecting our employees, customers, subcontractors, suppliers and communities during the COVID-19 crisis has been, and is, Fixability's prime priority.

We have continued to work throughout the pandemic, in line with government guidelines and working safely. We took this decision because we believed that we could work safely whilst preserving the welfare and pay of our team. We believe in working with our supply chain to deliver a first class product, safely.

Fixability has strict rules in place to preserve the health and safety of the wider team.

Fixability are very much open for business, online, on the phone and on site. We remain committed to support our customers and wider team wherever we can.

As we think about what the future of the company, we recognize that we are part of a larger community of organisations and people who have taken the necessary steps for the care wellbeing of us all.

Collaboration and connection remain more important than ever however doing so must be done in line with the below policy.

## Policy

**PPE** – All of our engineers will be provided with more protective PPE than usually associated with their work. This includes respiratory masks and gloves. These must be worn at all times when working out and about as they are being worn for the protection of everyone.

**Keeping distance** – Everyone should at all times try to maintain a 2 metre from all other employees, suppliers and customers both inside and outside.

**One job, one engineer** - Whilst we usually consider using two or more engineers for larger jobs to reduce time scales, this has been ruled out for the time being and we will be working with one engineer on site. For the vast majority of jobs, this will have no impact as it would be normal for this to be the case.

**Sanitation** – It is the responsibility of all employees to ensure they sanitise any and all contact services they may encounter both before and after use.

None of these measures are meant to cause any offence or inflict any difficulty upon our clients. We always have, and always will, take the safety of both our staff and clients with the upmost seriousness.

As yet, we have no time scale on how long these measures will last, although we do anticipate continuing with them for the near future.

### **Non-Compliance**

Any employee not adhering to this policy may be subject to disciplinary action.